Session: Investigating the effects of machine translation and post-editing in the TRAPD: an experimental approach

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- creating the social sciences and humanities (SSH) part of European Open Science Cloud (EOSC)
- maximising re-use through Open Science and FAIR principles (standards, common catalogue, access control, semantic techniques, training)
- interconnecting existing and new infrastructures (clustered cloud infrastructure)
- establishing appropriate governance model for SSH-EOSC

Welcome to this session

- Social Sciences & Humanities Open Cloud (SSHOC) and Machine Translation research
- 1. Investigating the effects of Machine Translation and Post-editing in the TRAPD: experimental design and methodological considerations (Zavala-Rojas, D. et al).
- 2. On the Impact of Machine Translation on the Quality of the final Review outputs (Dorer, B. et al).
- 3. Survey translation according to the team approach: On the impact of post-edited translations on final review output (Behr, D. et al.)
- 4. Assessment of machine translations of survey questions and response scales (Sorato, D. et al.).
- 5. Usability of neural machine translation application for translation of measurement instruments (Keck, V. et al.).



Investigating the effects of Machine Translation and Post-editing in the TRAPD: experimental design and methodological considerations





TRAPD Model and Machine translation

- TRAPD is focused on the translation process, not on translation tools (Harkness 2003).
- Human work intense, increasingly adopted by large survey projects.
- Quality is considered when developing translation in a committee approach and in the Pretest.
- In practice increasingly additional quality assessment methods of translations are used as a complement to the procedure.
- Machine translation evolved and improved in quality since 2014, when the paradigm changed from statistical, rule-based or hybrid machine translation models to (artificial) neural networks modelling.



Experiments making use of machine translation and post-editing in TRA(PD)

- Pilot and pioneer research project to test for potential effects of machine translation and post-editing when implementing the TRAPD approach to survey translation.
- Testing was conducted under a highly controlled experimental setting. Difficult with humans!
- Two experimental interventions compared to a baseline/control group:
 - Control group with only human translation
 - Machine translation and full post editing
 - Machine translation and light post editing



Adapted TRA(PD) Model & Experimental Goal



- Making use of machine translation and post editing at the translation stage
- Obtaining evidence on the potential impact of employing machine translation and different types of post editing in the translation of survey questionnaires



Post-editing

- A process in which human translators correct and improve a machine translated text.
- Light post-editing covers the revision of the raw machine translation with only a few modifications required to make it understandable for the end user.
- No attempt is made to produce a result comparable to a text written by a human translator.
- Full post-editing implies a detailed in-depth revision of the machine translation with the purpose of producing an "end result which is of a comparable quality to a human translation" (ISO 18587: 2017)







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Questionnaire for the experiment

40 questions sampled from the European Social Survey and European Values Study questionnaires

Two-fold selection process:

- Random sampling of about 300 questions from EVS Waves 1-5 and ESS Rounds 1-9. In the case of grids, the parent/first question was attached to the one selected in the random draw.
- Team selected final questions based on problematic terms and other translation related criteria.
- Some questions were slightly amended to make the "lab" questionnaire fluent



Languages in the experiments

Set English is the source language and German and Russian are the target languages.

Because:

Russian is the language translated in more countries in the survey projects. Only in ESS: Estonia, Israel, Latvia, Lithuania, Russia, Georgia and Ukraine. And can provide information for Slavic languages.

- German is used by a high number of countries, in ESS: Austria, Germany, and Switzerland, and can provide insight for languages from the Proto-Germanic family which includes Dutch, Norwegian and English.
- Solution Both have several degrees of complexity for MT engines (gender, inflections, alphabets among Latin and Cyrillic).
- The research team speaks these languages.



Participants in the experiment

- Participants had unique roles in the experiments among:
 - Translator using human translation,
 - Translator using MT and post editing
 - Reviewer in the TRAPD.
- Recruitment was done in July and August 2020.
- Backgrounds of participants were selected according to the TRAPD literature: social scientists and professional translators
- Participants received a fee for collaborating in the experiments
- Participants answered 2 or 3 questionnaires depending on the role in the experiments, before and after the experiments.
- Participants had different degrees of knowledge about survey translation.



Profiles of participants

Professional translators:

Degree in translation/linguistics (other degree possible in combination with translation experience), at least <u>5 years translation experience</u>, <u>experience in survey translation</u>, native speaker of German/Russian, proficiency in English.

Social scientists as translator/post-editor:

Ø Degree in social sciences (other degree possible in combination with work experience in social sciences), at least 2 years of work experience in the social sciences, native speaker of German/Russian, proficiency in English, some form of questionnaire translation experience.

Social scientists as reviewers:

As above, but with at least 5 years of work experience in the social sciences and experience in review sessions ideally as the lead.



Fieldwork

- The experiments took place in September and October 2020.
- The source questionnaire was imported into MateCat, an opensource translation tool.
- Participants produced their translations in this tool.
- Participants received training of approximately 2.5 hours.
- Due to the pandemic the committee meetings were virtual instead of in person.



Limitations

- Pilot project: only possible to include 40 items and 2 language pairs (English-German, English-Russian).
- Design does not allow for generalization of conclusions.
- Experiments with human subjects are difficult by design, as it is difficult to control and monitor behavioural aspects (eg. did they follow instructions 100%?), personality tendencies (eg. do some participants participate more actively in the committee meetings?), learning curve.



Configuration of the groups in Experiment 1

- Two language pairs: English-German, English-Russian.
- Baseline group:
 - T1: Human Translator (professional translator).
 - T2: Human Translator (social scientist).
 - R: Reviewer (social scientist).
- Treatment 1:
 - T1: Human Translator (professional translator).
 - T2: Machine translation + full post-editing (social scientist).
 - R: Reviewer (social scientist).



Configuration of the groups in Experiment 2

- Two language pairs: English-German, English-Russian.
- Baseline group:
 - T1: Human Translator (professional translator).
 - T2: Human Translator (social scientist).
 - R: Reviewer (social scientist).
- Treatment 1:
 - T1: Human Translator (professional translator).
 - T2: Machine translation + light post-editing (social scientist).
 - R: Reviewer (social scientist).



Analysis strategy: interdisciplinary array of methods and approaches

Section Scheme defining categories of potential errors (Pres by Dorer, et al).

- The translations were evaluated by independent coders (not the same participants in the experiments).
- Blind coding process: Coders did not know which texts use machine translation in the process and which not.
- Analysis of **anchor terms** to assess the impact of post-edition at the review step (Behr, et al.).
- Analysis of the **raw machine translation** outputs **with automated metrics**, such as similarity measures, BLEU, METEOR, etc.. (Sorato et al.).
- Analysis of the questionnaires and the post-editing output using the framework of usability of machine translation (Keck et al).
- Future work: Decision making in the committee meetings, analysis of transcripts (Dorer, et al.).





Any question about the design of the experiments?
Let's look at the results...



Thank you for your attention!

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